

S. JAE ALI

Policies



-Due to the nature of the services provided, **all sales are final.**

-Our yoga experiences can accommodate groups as intimate as four (4) people or as massive as 4,000. We are here to support the wellness journey of your entire organization!

-Y.E.S. Yoga, LLC, and #SJaeAliSpeaks offer a one-time courtesy hold for booking date(s). The hold lasts for six (6) days **including** weekends and all holidays. Dates are only considered to be "secured for booking" with BOTH a signed contract **and** the payment of your non-refundable 50% deposit (plus 100% of the costs of any package add-ons).

-The standard booking window for Y.E.S. Yoga, LLC/#SJaeAliSpeaks is 2 weeks - 6 months prior to your desired event date. In certain circumstances, booking **may** be available up to three (3) days in advance. This is subject to availability, and a priority service fee of \$100 per date/session will be added to your deposit invoice and must be paid IN FULL in order to secure your priority booking date.

-Add-ons may only be added to standard sessions/workshops/experiences that are booked a minimum of two (2) weeks in advance.

-Y.E.S. Yoga, LLC, and #SJaeAliSpeaks operate from 9:00 - 19:00 CST Tuesday-Saturday and 14:00 - 18:00 CST on Sundays. We are closed on Mondays.

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-Y.E.S. Yoga, LLC, and #SJaeAliSpeaks are closed on the following days annually ("Business-Specific Holidays"):

February 27th

Memorial Day - June 3rd

Summer Reset (14 days from late August - Labor Day)

Every fourth Wednesday - Sunday in November

Winter Reset (December 22nd - January 3rd)

-If you need to cancel or reschedule, we kindly ask you do so as soon as possible, but at least within 72 hours of your scheduled session. Reschedules will happen subject to our availability within 364 calendar days of your original booking date and time. In the event you are a no-show, Y.E.S. Yoga reserves the right to refuse future bookings or sessions with you/your organization at our discretion. Please keep in mind that ALL deposits are non-refundable, as are any amounts paid for add-on services/items.